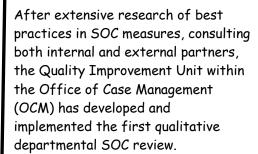
Volume 2, Issue 6

June 2008

## **SOC WRAP**

**SOC Pilot Review** 



A pilot SOC review, consisting of 120 youth was conducted September through December 2007. Through documentation in case notes, plans and assessments, the review evaluated and rated the application of SOC principles and philosophy. The review measured each of the seven principles and identified areas of strength that should be recognized and built upon as well as areas that are in need of improvement.

Individual review results were sent to the case managers and supervisors.

The complete SOC Pilot Report is

reciprocity



available on the DSCYF extranet listed under "INFORMATION".

Recommendations included:

- Reinforce the importance of strength-based planning. Building on strengths will support and reinforce what is already working with the child and family.
- Strengthen the team concept.
   Multiple services and goals can
   set up competing requirements
   and priorities for the family. SOC
   is a non-categorical, collaborative
   approach designed for all involved
   to work together and develop a
   holistic plan with prioritized goals
   and services.
- Identify and utilize informal supports. Utilizing informal supports can strengthen a family and reduce dependency on formal services.

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## **Quality Tip:**

"Quality is everyone's responsibility."

-W. Edwards Deming

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William Edwards
Deming (1900-1993)
was a world renowned
American educator,
consultant, and qualityassurance pioneer.

## Review Findings:

- The Department's overall score was 3.02 on a scale of 1 5.
- The principle that scored the highest was Services are Appropriate in Type and Duration.
- The principle that scored the lowest was Care is Culturally Competent.
- Documentation supports that we are stronger at assessing needs than strengths.
- There is a continual focus on safety.
- and guidelines for accessing, implementing and monitoring formal services. Similar standards and guidelines are needed when identifying and incorporating strengths; traditions, values and beliefs; informal/natural supports; and other SOC values.

1. The non-interiority, superiority or	1
usefulness of something	
2. extended family, neighbor, or friend	2
3. a test run	3
4. examine to ensure adequacy	4
5. handle with a broad focus and mutual	5.

May Match Up Answers: Delacare Rules-Office of Child Care Licensing; Wrap Around Services-CMH; Quality Reviews-Office of Case Management; Operation Safe Streets-YRS; School FCT-OPEI

